

QUICK REFERENCE GUIDE

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| Laboratory Services –where to send your patients for lab services | Quest Diagnostic Call 800-377-8448 or visit the Quest Website at www.questdiagnostics.com for a list of locations |
| Claims Submission | Electronically <ul style="list-style-type: none"> • Office Ally- Payor ID# PCACZ Mail <ul style="list-style-type: none"> • 10833 Valley View Street, Suite 300 Cypress, CA 90630 |
| Provider Relations Department | Janette Mendez Ext. 502 Janette.mendez@coasthealthcare.net Fax 562-220-1014 |
| Contracting Department | Nancy Blanco Ext. 337 Nancy.blanco@coasthealthcare.net Fax 562-220-1016 |
| In-Patient Department | Mirlyn Cerezo 267 Ext. Nurse Annette Willson Ext. 518 Nurse Raquel Cordova Ext. 237 Coordinator |
| Utilization Management Department | Marisol Pineda Ext. 245 Nurse Melvin Bautista Ext. 323 Coordinator Karla Gonzalez Ext. 252 Coordinator Elizabeth Alvarez Ext. 527 Coordinator |
| Health Plans | Los Angeles, San Bernardino, Riverside and Orange County: Alignment Health Plan Anthem Blue Cross Brand New Day Blue Shield 65+ Blue Shield Choice Blue Shield of California Promise Humana Health Plan Scan Health Plan Wellcare San Diego County: Alignment Health Plan Anthem Blue Cross Brand New Day Blue Shield of California Promise |

DME PROVIDERS BY HEALTHPLAN

For all Durable Medical Equipment covered by Medicare, prior authorization to be submitted to IPA unless otherwise noted by the Utilization Management team

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| Alignment | <ul style="list-style-type: none"> • Edgepark Medical Supplies • Pacific Pulmonary Services • Deluxe Medical Supply • Apria |
| Blue Shield Promise | <ul style="list-style-type: none"> • Advanced Medical Supply • Deluxe Medical Supply • Pacific Pulmonary • Apria |
| Brand New Day | <ul style="list-style-type: none"> • Apria • Deluxe Medical Supply • KCI USA • Verio |

*listings provided are not definitive.

HOME HEALTH PROVIDERS BY HEALTHPLAN

For all in home infusions, physical therapy, occupational therapy with prior authorization

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| Alignment | <ul style="list-style-type: none"> • Renaissance Home Health • Integrity HealthCare Solutions • Crescent Healthcare |
| Blue Shield Promise | <ul style="list-style-type: none"> • AccentCare Home Health • Absolute • CDM Healthcare |
| Brand New Day | <ul style="list-style-type: none"> • AccentCare Home Health • Coram Alternate Site Services San Diego • Crescent Healthcare |

Your PCAC Office Team

Available to you via phone, text, and email for all questions/ concerns

| Title | Name | Phone | Email |
|--------------------------------|------------|----------------|-------------------|
| Network Development Specialist | Suzie Meza | (619) 623-2970 | smeza@pcacipa.com |
| Physician Liaison | | | |